



425 East 5th Street | New Richmond, WI | 54017
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Health, Fitness and Fun for All Ages

Dear Centre Members and Community Guests,

It cannot go without being said, we are grateful for your support of the Centre during these uncertain times. Your support keeps the doors open and allows us to continue making the Centre available for generations to come. The pandemic has brought challenges for everyone in our community and we are doing our best to make sure we provide a safe facility for everyone to continue to enjoy.

We have continued to diligently follow our many safety protocols that include:

- Masks required for all members, guests, and staff ages 5 years and older
- CDC approved disinfectants used in shared-use areas every 45 minutes and after each class
- Social distancing in the fitness center and lobbies including use of every other piece of equipment and chairs
- Limited participation in group exercise classes, pool, Kids Kove, and the majority of our programs
- Increased reminders via signage to wash hands, disinfect equipment after use, and self-screening prior to Centre use
- Completion of condition of health form and temperature checks for all children prior to Kids Kove use
- Completion of condition of health form by each employee prior to each shift
- Closure of every other locker to allow increased distancing in locker rooms
- Drinking fountains shut off

We do all of this to keep you safe and so we can continue to bring you the programs and services you enjoy.

We know asking everyone to wear a mask at all times except when swimming or exercising vigorously isn't the most popular thing right now but I ask each of you to help us in the short term as mask wearing will help assure we can stay open and available to our community.

From a community accountability standpoint, we believe we have a responsibility to help members meet their physical, social, and emotional needs. Some of our members live alone and coming to a fitness class three times per week to interact with our instructor and 4-5 other people in the class is important. Some have physical disabilities and need the pool and hot tub. Some kids just need the interactions with our staff as part of their day. We don't take our responsibilities lightly and we have spent countless hours working through how we do those things safely.

We will continue to review and evaluate our protocols and programs on a weekly basis and we will lean on our board of directors to set policy and direction for the organization.

We are hopeful that in the coming weeks we will see positive developments and a trend back to more normal.

Thank you again for supporting the Centre.

Sincerely,

Darian Blattner
Centre Executive Director

play. swim. workout. belong!